

GOOD GOVERNANCE SURVEY

SOCIO-DEMOGRAPHIC CHARACTERISTICS

D1. Please may I know whether you are a male or female?

1. Male
2. Female

D2. You told us you were [.....] old. CONFIRM AGE? IF NOT THE SAME, RECORD THE CORRECT AGE. (AGE SHOULD BE RECORDED IN COMPLETED YEARS)

D3. What is your date of birth? INTERVIEWER SHOULD CONFIRM DOB

1. Type date of birth (dd/mm/yyyy)
2. Don't know
3. Prefer not to say

**D4. You said your highest level of education was [] Has this changed since we pastspoke?
(IF IT HAS CHANGED, SELECT THE CURRENT LEVEL)**

01. No formal education
- 02-Primary
- 03-JSS/JHS/Middle
- 05-SSS/SHS/Secondary
- 06-Vocational/technical/commercial
- 07- Tertiary
- 08-Other (specify)
- 09-Prefer not to say

D5. You mentioned your nationality as [READ RESPONSE: e.g., Ghanaian]. CONFIRM

- 01-Ghanaian
- 02-Non-Ghanaian
- 98-Don't know
- 99-Prefer not to say

D6. May I know your status of employment?

- 01- Employed
- 02-Unemployed
- 03-Outside Labour force
- 03- Prefer not to say

7. The next questions ask about the difficulties you may have performing certain activities.

READ OUT ITEMS AND RESPONSE CATEGORIES, ONE ANSWER PER ITEM

	No difficulty	Some difficulty	A lot of difficulty	Cannot do at all	Don't know	Prefer not to say
A. Do you have difficulty seeing, even if wearing glasses?	01	02	03	04	98	99
B. Do you have difficulty hearing, even if using a hearing aid?	01	02	03	04	98	99
C. Do you have difficulty walking or climbing steps?	01	02	03	04	98	99
D. Do you have difficulty remembering or concentrating?	01	02	03	04	98	99
E. Do you have difficulty with self-care such as washing all over or dressing?	01	02	03	04	98	99

F. Using your usual language, do you have difficulty communicating, for example understanding or being understood?	01	02	03	04	98	99
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(CR) SDG16.5.1

SCREENER QUESTION

CR1. In the past 6 months (January to June 2025), have you had contact, either by yourself or through someone else, with officials of any of the following institutions? By contact, I mean official rather than private engagement or communication with these institutions. READ OUT THE LIST OF OFFICIALS TO RESPONDENT.

GROUP	LIST OF INSTITUTION	Yes	No	Don't know	Prefer not to say
A	Metropolitan/Municipal or District Assembly officials (Civil/Public servants)	01	02	98	99
B	Elected local government representatives at the Metropolitan, Municipal and District Assemblies (MMDAs) e.g. Government appointees, presiding members	01	02	98	99
C	Elected (appointed) national or regional government	01	02	98	99

	representatives (regional ministers)				
D	Social security or welfare officials	01	02	98	99
E1	Teachers at public schools - Primary, JHS and SHS (Pre-Tertiary)	01	02	98	99
E2	Teachers, lecturers or professors at public universities (Tertiary)	01	02	98	99
F	Doctors, nurses or other healthcare officials at a public clinic or hospital	01	02	98	99
G1	Motor Transport and Traffic Division (MTTD)	01	02	98	99
G2	Domestic Violence and Victim Support Unit (DOVVSU)	01	02	98	99
G3	Criminal Investigation Department (CID)	01	02	98	99
G4	General Duties	01	02	98	99
H	Prosecutors, judges or magistrates	01	02	98	99
I	Tax or revenue officers (GRA)	01	02	98	99
J	Customs officers (GRA)	01	02	98	99
K	Public utility officials or inspectors (electricity, water)	01	02	98	99
L	Passport office officials	01	02	98	99
M	Driver and Vehicle Licensing Authority (DVLA) Officials	01	02	98	99
N	Members of the Armed Forces	01	02	98	99
O	Lands Commission officials	01	02	98	99
P	Members of parliament/legislature	01	02	98	99

Q	Traffic management authority (the Traffic Warders in the Assemblies popularly known as City Guard).	01	02	98	99
R	Public transport officials such as Metro Mass Transport, Ayalolo and STC.	01	02	98	99
S	Immigration Service Officials	01	02	98	99
T1	Factory Inspectorate	01	02	98	99
T2	Labour Department	01	02	98	99
T3	Fire Service	01	02	98	99
T4	Ghana Ambulance	01	02	98	99
T5	Forestry Department	01	02	98	99
T6	Food and Drugs Authority	01	02	98	99
T7	Health Inspectorate	01	02	98	99
T8	Environmental Protection	01	02	98	99
T9	Minerals Commission	01	02	98	99
U	Embassy /Consulate officials of foreign countries.	01	02	98	99
V	Public banks and financial institutions	01	02	98	99
W	Prisons Service	01	02	98	99
X1	Electoral Commission	01	02	98	99
X2	National Disaster Management Organisation (NADMO)	01	02	98	99
X3	Ghana Ports and Harbours Authority (GHAPHA)	01	02	98	99
X4	Forestry Commission	01	02	98	99
X5	Ghana Civil Aviation Authority	01	02	98	99
X6	Audit Service	01	02	98	99

X7	Public Media Houses	01	02	98	99
X8	Narcotics Control Commission	01	02	98	99
X9	Office of the Registrar of Companies	01	02	98	99
X10	Registrar General's Department	01	02	98	99
X11	Public Procurement Authority	01	02	98	99
X12	Ghana Statistical Service	01	02	98	99
X13	Ghana Education Service	01	02	98	99
X14	Ghana Health Service	01	02	98	99
X15	Births and Deaths Registry	01	02	98	99
X16	Commission On Human Rights and Administrative Justice (CHRAJ)	01	02	98	99
X17	National Commission on Civic Education (NCCE)	01	02	98	99
X18	Ministry of Education	01	02	98	99
X19	Ministry of Health	01	02	98	99
X20	Office of the Registrar of Companies (ORC)				
X21	Any other public institution	01	02	98	99

IF ANY OF CR1 A-X = 01

READ THIS INTRODUCTION TO THE RESPONDENT AND CONTINUE ELSE SKIP TO GV1.

You seem to have had contact with public officials in the past six months. I will ask some brief questions if you had to give any of these officials a gift or money in addition to any official fee or done them a favour in return for a service, including through someone else. (IF RESPONDENT IS UNCLEAR, EXPLAIN WHAT IS MEANT BY OFFICIAL FEE) By official fee we mean the normal payment, if any, for the administrative procedure processed, as set by the institution. When talking about gifts, please consider only those gifts that had to be given in

return for a service.

IF CR1_XXX = 01

CR2_XXX. In the past 6 months (January to June 2025), have you had to give officials ofa gift or money in addition to any official fee, or done them a favour in return for a service, including through someone else?

01 – Yes

02 – No

98 – Don't know

99 – Prefer not to say

IF CR2= 01

CR3_A. In the past 6 months (January to June 2025), how many times have you had to give Metropolitan/Municipal or District Assembly Officials (public and civil servants) a gift or extra money, or done them a favour in return for a service?

WRITE IN IF (1-9 times): _____

01 – 10 times or more

98 – Don't know

99 – Prefer not to say

B

IF CR1_B = 01

CR2_B. In the past 6 months (January to June 2025), have you had to give elected local government representatives (MCEs, DCEs, Government appointees and Presiding members at the MMDAs) a gift or money in addition to any official fee, or done them a favour in return for a service, including through someone else?

01 – Yes

02 – No

98 – Don't know

99 – Prefer not to say

IF CR2_B = 01

CR3_B. In the past 6 months (January to June 2025), how many times have you had to give elected local government representatives (MCEs, DCEs, Government appointees and

Presiding members at the MMDAs) officials a gift or extra money, or done them a favour in return for a service?

WRITE IN (1-9): _____

01 – 10 times or more

98 – Don't know

99 – Prefer not to say

C

IF CR1_C = 1

CR2_C. In the past 6 months (January to June 2025), have you had to give elected national/regional government representatives a gift or money in addition to any official fee, or done them a favour in return for a service, including through someone else?

01 – Yes

02 – No

98 – Don't know

99 – Prefer not to say

IF CR2_C = 01

CR3_C. Still thinking about the past 6 months (January to June 2025), how many times have you had to give elected national/regional government representatives a gift or extra money, or done them a favour in return for a service?

WRITE IN (1-9): _____

01 – 10 times or more

98 – Don't know

99 – Prefer not to say

D

IF CR1_D = 01

CR2_D. In the past 6 months (January to June 2025), have you had to give social security or welfare officials a gift or money in addition to any official fee, or done them a favour in return for a service, including through someone else?

01 – Yes

02 – No

98 – Don't know

99 – Prefer not to say

IF CR2_D = 01

CR3_D. In the past 6 months (January to June 2025), how many times have you had to give social security or welfare officials a gift or extra money, or done them a favour in return for service?

WRITE IN (1-9): _____

01 – 10 times or more

98 – Don't know

99 – Prefer not to say

E

ASK IF CR1_E = 01

CR2_E. In the past 6 months (January to June 2025), have you had to give teachers, lecturers or professors (public schools/universities) a gift or money in addition to any officials fee, or done them a favour in return for a service, including through someone else?

01 – Yes

02 – No

98 – Don't know

99 – Prefer not to say

F CR2_E = 01

CR3_E. In the past 6 months (January to June 2025), how many times have you had to give teachers, lecturers or professors (public schools/universities) a gift or extra money, or done them a favour in return for a service?

WRITE IN (1-9): _____

01 – 10 times or more

98 – Don't know

99 – Prefer not to say

F

IF CR1_F = 01

CR2_F. In the past 6 months (January to June 2025), have you had to give doctors/nurses/healthcare officials at a public clinic or hospital a gift or money in addition to any official fee, or done them a favour in return for a service, including through someone else?

- 01 – Yes
- 02 – No
- 98 – Don't know
- 99 – Prefer not to say

IF CR2_F = 01

CR3_F. In the past 6 months (January to June 2025), how many times have you had to give doctors/nurses/healthcare officials at a public clinic or hospital a gift or extra money, or done them a favour in return for a service?

WRITE IN (1-9): _____

- 01– 10 times or more
- 98 – Don't know
- 99 – Prefer not to say

G

IF ANY CR1_G = 01

CR2_G. In the past 6 months (January to June 2025), have you had to give police officers including community police a gift or money in addition to any official fee, or done them a favour in return for a service, including through someone else?

- 01 – Yes
- 02 – No
- 98 – Don't know
- 99 – Prefer not to say

IF CR2_G = 01

CR3_G. In the past 6 months (January to June 2025), how many times have you had to give police officers including community police a gift or extra money, or done them a favour in return for a service?

WRITE IN (1-9): _____

- 01 – 10 times or more
- 98 – Don't know
- 99 – Prefer not to say

H

IF CR1_H = 01

CR2_H. In the past 6 months (January to June 2025), have you had to give prosecutors, judges or magistrates a gift or money in addition to any official fee, or done them a favour in return for a service, including through someone else?

01 – Yes

02 – No

98 – Don't know

99 – Prefer not to say

IF CR2_H = 01

CR3_H. In the past 6 months (January to June 2025), how many times have you had to give prosecutors, judges or magistrates a gift or extra money, or done them a favour in return for a service?

WRITE IN (1-9): _____

01 – 10 times or more

98 – Don't know

99 – Prefer not to say

I

IF CR1_I = 01

CR2_I. In the past 6 months (January to June 2025), have you had to give tax or revenue officers a gift or money in addition to any official fee, or done them a favour in return for a service, including through someone else?

01 – Yes

02 – No

98 – Don't know

99 – Prefer not to say

ASK IF CR2_I = 01

CR3_I. In the past 6 months (January 2025-June 2025), how many times have you had to give tax or revenue officers a gift or extra money, or done them a favour in return for a service?

WRITE IN (1-9): _____

01 – 10 times or more

98 – Don't know

99 – Prefer not to say

J

IF CR1_J = 01

CR2_J. In the past 6 months (January to June 2025): have you had to give customs officers a gift or money in addition to any official fee, or done them a favour in return for a service, including through someone else?

01 – Yes

02 – No

98 – Don't know

99 – Prefer not to say

IF CR2_J = 01

CR3_J. In the past 6 months (January to June 2025), how many times have you had to give customs officers a gift or extra money, or done them a favour in return for a service?

WRITE IN (1-9): _____

01 – 10 times or more

98 – Don't know

99 – Prefer not to say

K

IF CR1_K = 01

CR2_K. In the past 6 months (January to June 2025), have you had to give public utility officials or inspectors (electricity, water, sanitation, etc.) a gift or money in addition to any official fee, or done them a favour in return for a service, including through someone else?

01 – Yes

02 – No

98 – Don't know

99 – Prefer not to say

IF CR2_K = 01

CR3_K. In the past 6 months (January to June 2025), how many times have you had to give public utility officials or inspectors a gift or extra money, or done them a favour in return for a service?

WRITE IN (1-9): _____

01 – 10 times or more

98 – Don't know

99 – Prefer not to say

L

IF CR1_L = 01

CR2_L. In the past 6 months (January to June 2025), have you had to give passport agency officials a gift or money in addition to any official fee, or done them a favour in return for a service, including through someone else?

01 – Yes

02 – No

98 – Don't know

99 – Prefer not to say

IF CR2_L = 01

CR3_L. In the past 6 months (January to June 2025), how many times have you had to give passport agency officials a gift or extra money, or done them a favour in return for a service?

WRITE IN (1-9): _____

01 – 10 times or more

98 – Don't know

99 – Prefer not to say

M

ASK IF CR1_M = 01

CR2_M. In the past 6 months (January to June 2025), have you had to give Driver and vehicle License Authority officials a gift or money in addition to any official fee, or done them a favour in return for a service, including through someone else?

01 – Yes

02 – No

98 – Don't know

99 – Prefer not to say

IF CR2_M = 01

CR3_M. In the past 6 months (January to June 2025), how many times have you had to give Driver and Vehicle License Authority officials a gift or extra money, or done them a favour in return for a service?

WRITE IN (1-9): _____

01 – 10 times or more

98 – Don't know
99 – Prefer not to say

N

IF CR1_M = 01

CR2_N. In the past 6 months (January to June 2025), have you had to give members of the armed forces a gift or money in addition to any official fee, or done them a favour in return for a service, including through someone else?

01 – Yes
02 – No
98 – Don't know
99 – Prefer not to say

IF CR2_N = 01

CR3_N. In the past 6 months (January to June 2025), how many times have you had to give members of the armed forces a gift or extra money, or done them a favour in return for a service?

WRITE IN (1-9): _____

01 – 10 times or more
98 – Don't know
99 – Prefer not to say

O

IF CR1_O = 01

CR2_O. In the past 6 months (January to June 2025), have you had to give land registry (cadastral) officials a gift or money in addition to any official fee, or done them a favour in return for a service, including through someone else?

01 – Yes
02 – No
98 – Don't know
99 – Prefer not to say

CR3_O. In the past 6 months (January to June 2025), how many times have you had to give land registry (cadastral) officials a gift or extra money, or done them a favour in return for a service?

WRITE IN (1-9): _____

01 – 10 times or more

98 – Don't know

99 – Prefer not to say

NOTE: QUESTIONS CR2 AND CR3 SHOULD BE REPEATED FOR THE REST OF THE INSTITUTIONS, I.E. P-X

ITEMS OFFERED TO PUBLIC OFFICIALS AND REPORTING OF CORRUPTION INCIDENTS

NOTE: GO TO CR2 AND FLAG ALL CORRUPTION INCIDENTS THAT HAVE TAKEN PLACE IN THE PAST 6 MONTHS, EITHER MANUALLY OR VIA A SCRIPT, BASED ON CR2_A-X

CR2_FLAG TECHNICAL VARIABLE

PROGRAMMER Compute sum of CR2_FLAG_A-X into variable CR2_UM

CR2_SUM	Domains where bribery has occurred in the past 6 months
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If CR2_SUM = 0 SKIP TO CR10

If CR2_SUM = 1 SKIP TO CR4

If CR2_SUM >= 2 CONTINUE WITH CR2_SEL

CR2_SEL. CAPI TO PICK AMONG ALL TYPES OF BRIBERY MARKED AS “YES” IN CR2_FLAG.

GROUP	LIST OF INSTITUTION	Yes	No	Don't know	Prefer not to say
A	Metropolitan/Municipal or District Assembly officials (Civil/Public servants)	01	02	98	99
B	Elected local government representatives at the	01	02	98	99

	Metropolitan, Municipal and District Assemblies (MMDAs) e.g. Government appointees, presiding members				
C	Elected (appointed) national or regional government representatives (regional ministers)	01	02	98	99
D	Social security or welfare officials	01	02	98	99
E1	Teachers at public schools - Primary, JHS and SHS (Pre- Tertiary)	01	02	98	99
E2	Teachers, lecturers or professors at public universities (Tertiary)	01	02	98	99
F	Doctors, nurses or other healthcare officials at a public clinic or hospital	01	02	98	99
G1	Motor Transport and Traffic Division (MTTD)	01	02	98	99
G2	Domestic Violence and Victim Support Unit (DOVVSU)	01	02	98	99
G3	Criminal Investigation Department (CID)	01	02	98	99
G4	General Duties	01	02	98	99
H	Prosecutors, judges or magistrates	01	02	98	99
I	Tax or revenue officers (GRA)	01	02	98	99
J	Customs officers (GRA)	01	02	98	99
K	Public utility officials or inspectors (electricity, water)	01	02	98	99
L	Passport office officials	01	02	98	99

M	Driver and Vehicle Licensing Authority (DVLA) Officials	01	02	98	99
N	Members of the Armed Forces	01	02	98	99
O	Lands Commission officials	01	02	98	99
P	Members of parliament/legislature	01	02	98	99
Q	Traffic management authority (the Traffic Warders in the Assemblies popularly known as City Guard).	01	02	98	99
R	Public transport officials such as Metro Mass Transport, Ayalolo and STC.	01	02	98	99
S	Immigration Service Officials	01	02	98	99
T1	Factory Inspectorate	01	02	98	99
T2	Labour Department	01	02	98	99
T3	Fire Service	01	02	98	99
T4	Ghana Ambulance	01	02	98	99
T5	Forestry Department	01	02	98	99
T6	Food and Drugs Authority	01	02	98	99
T7	Health Inspectorate	01	02	98	99
T8	Environmental Protection	01	02	98	99
T9	Minerals Commission	01	02	98	99
U	Embassy /Consulate officials of foreign countries.	01	02	98	99
V	Public banks and financial institutions	01	02	98	99
W	Prisons Service	01	02	98	99
X1	Electoral Commission	01	02	98	99

X2	National Disaster Management Organisation (NADMO)	01	02	98	99
X3	Ghana Ports and Harbours Authority (GHAPHA)	01	02	98	99
X4	Forestry Commission	01	02	98	99
X5	Ghana Civil Aviation Authority	01	02	98	99
X6	Audit Service	01	02	98	99
X7	Public Media Houses	01	02	98	99
X8	Narcotics Control Commission	01	02	98	99
X9	Office of the Registrar of Companies	01	02	98	99
X10	Registrar General's Department	01	02	98	99
X11	Public Procurement Authority	01	02	98	99
X12	Ghana Statistical Service	01	02	98	99
X13	Ghana Education Service	01	02	98	99
X14	Ghana Health Service	01	02	98	99
X15	Births and Deaths Registry	01	02	98	99
X16	Commission On Human Rights and Administrative Justice (CHRAJ)	01	02	98	99
X17	National Commission on Civic Education (NCCE)	01	02	98	99
X18	Ministry of Education	01	02	98	99
X19	Ministry of Health	01	02	98	99
X20	Any other public institution	01	02	98	99

READ IF CR2_SUM > 1

I would like to ask you some additional questions about your experience when you had to offer a gift, a favour or extra payment in return for a service. You mentioned several institutions with whom this has happened. The computer has randomly chosen [type of institution identified in CR2_SEL].

<<READ IF CR2_SUM = 1 >>

CR_TYPE2. You said you had to offer a gift, a favour or payment for [type of officials identified in CR2_SEL] over the past 6 months.

<< Read if CR2_SUM > 0 >>

I am now going to ask you some questions about how you went about this particular incident.

If CR2_SUM > 0

CR4. The pasttime you had to give something in addition to an official fee to this type of officials (the most recent event), what did you give?

READ OUT, PLEASE MARK ALL THAT APPLY, THE SELECTED OFFICIALS IS [TYPE OF OFFICIALS IDENTIFIED IN CR2_SEL]

		Yes	No	Don't know	Prefer not to say
A	Food or drink or animal	1	2	98	99
B	Valuables (gold, jewellery, phones, etc.), land or other goods	1	2	98	99
C	Money	1	2	98	99
D	Exchange with another service or favour	1	2	98	99

ASK IF CR4_C = 1 ('MONEY' IS SELECTED)

CR5. Would you be able to tell me approximately how much it was? Was it ...

- 01 – GH¢10 or less
- 02 – Between GH¢ 11 and GH¢ 20
- 03 – Between GH¢ 21 and GH¢ 50
- 04 – Between GH¢ 51 and GH¢ 100
- 05 – Between GH¢ 101 and GH¢ 500
- 06 – Between GH¢ 501 and GH¢ 1,000
- 07 – Between GH¢ 1,001 and GH¢ 5,000
- 08 – Over GH¢ 5,000
- 98 – Don't know
- 99 – Prefer not to say

CR6. The last time that you had to give a gift or money in addition to an official fee to the selected type of official, how did you know that an additional payment or gift was expected from you?

[TYPE OF OFFICIALS IDENTIFIED IN CR2_SEL]

- 01 – Direct request from the official
- 02 – The officials indirectly requested a payment
- 03 – A third person requested the extra payment
- 04 – Nobody asked for it, I did it to facilitate/accelerate the procedure
- 05 – Nobody asked for it, it was a sign of appreciation for a service provided
- 98 – Don't know
- 99 – Prefer not to say

CR7. The last time you had to give additional money or a gift to the selected type of official, did you report it to an official authority (for example the police, prosecutor, anti-corruption agency, etc.) or to any non-official institution including the press and social media forums?

[TYPE OF OFFICIALS IDENTIFIED IN CR2_SEL]

- 01 – Yes
- 02 – No
- 98 – Don't know
- 99 – Prefer not to say

ASK IF CR7 = 01

CR8a. Did you report it to any of these official anti-corruption institutions?

PLEASE MARK ALL THAT APPLY

- A – Police
- B – Office of the Special Prosecutor

C – Ministry of Justice

D- Commission for Human Rights and Administrative Justice (CHRAJ)

E- Economic and Organised Crime Office (EOCO)

F - Same agency/institution of the officer requesting the bribe

G – Other official institution (specify)

H – No, did not report to any official institution

I – Don't know

J – Prefer not to say

CR8b. Did you report it to any of these non-official anti-corruption institutions?

MARK ALL THAT APPLY

A – Press, media

B – International Organization

C – Non-governmental organization/responsiveness (NGO)

D – Other non-official institution (specify)

E – Posted about it on social media

F – No, did not report to any non-official institution

G – Don't know

H – Prefer not to say

IF CR7 = 2

CR9. Why didn't you report the incident?

MARK ONLY ONE ANSWER – IF IN DOUBT PROBE FOR THE MAIN REASON WHY IT WAS NOT REPORTED.

01 – It is a common practice to pay or give gifts, no reason to report

02 – It is pointless, nobody would care

03 – Did not know to whom to report it

04 – I know where to report, but it is too far away or difficult

05 – Fear of negative consequences for yourself

06 – I did not report it because I received a benefit from the payment/gift

07 – I did not report it because I made the payment/gift as a sign of gratitude

08 – I did not report it because I did not want to incur additional expenses

88 – Other reason (specify)

98 – Don't know

99 – Prefer not to say

IF ANY CR1_A-X = 1

CR10. In the past 6 months, was there an occasion when a public official asked you, either

directly or through someone else, for money or a gift related to his/her function, but you did not give anything?

01 – Yes

02 – No

98 – Don't know

99 – Prefer not to say

IF CR10 = 01

CR11. The last time you refused to pay additional money or give a gift to a public official, which public institution official was involved?

1. Metropolitan/Municipal or District Assembly officials (Civil/Public servants)
2. Elected local government representatives at the Metropolitan, Municipal and District Assemblies (MMDAs) e.g. Government appointees, presiding members
3. Elected (appointed) national or regional government representatives (regional ministers)
4. Social security or welfare officials
5. Teachers at public schools -Primary, JHS and SHS (Pre-Tertiary)
6. Teachers, lecturers or professors at public universities (Tertiary)
7. Doctors, nurses or other healthcare officials at a public clinic or hospital
8. Motor Transport and Traffic Division (MTTD)
9. Domestic Violence and Victim Support Unit (DOVVSU)
10. Criminal Investigation Department (CID)
11. General Duties
12. Prosecutors, judges or magistrates
13. Tax or revenue officers (GRA)
14. Customs officers (GRA)
15. Public utility officials or inspectors (electricity, water)
16. Passport office officials
17. Driver and Vehicle Licensing Authority (DVLA) Officials

18. Members of the Armed Forces
19. Lands Commission officials
20. Members of parliament/legislature
21. Traffic management authority (the Traffic Warders in the Assemblies popularly known as City Guard).
22. Public transport officials such as Metro Mass Transport, Ayalolo and STC.
23. Immigration Service Officials
24. Factory Inspectorate
25. Labour Department
26. Fire Service
27. Ghana Ambulance
28. Forestry Department
29. Food and Drugs Authority
30. Health Inspectorate
31. Environmental Protection
32. Minerals Commission
33. Embassy /Consulate officials of foreign countries.
34. Public banks and financial institutions
35. Prisons Service
36. Electoral Commission
37. National Disaster Management Organisation (NADMO)
38. Ghana Ports and Harbours Authority (GHAPOHA)
39. Forestry Commission
40. Ghana Civil Aviation Authority
41. Audit Service
42. Public Media Houses

- 43. Narcotics Control Commission
- 44. Office of the Registrar of Companies
- 45. Registrar General's Department
- 46. Public Procurement Authority
- 47. Ghana Statistical Service
- 48. Ghana Education Service
- 49. Ghana Health Service
- 50. Births and Deaths Registry
- 51. Commission On Human Rights and Administrative Justice (CHRAJ)
- 52. National Commission on Civic Education (NCCE)
- 53. Ministry of Education
- 54. Ministry of Health
- 55. Any other public institution

77 – Other, specify: _____

98 – Don't know

99 – Prefer not to say

IF CR10 = 01

CR12. The last time you refused to pay additional money or give a gift to a public official, did you report it to an official authority (for example the police, prosecutor, anti-corruption agency, etc.) or to any non-official institution including the press and social media forums?

01 – Yes

02 – No

98 – Don't know

99 – Prefer not to say

CR13 TO BE ANSWERED BY THOSE WHO GAVE GIFT TO PUBLIC OFFICIAL

Did you receive the service you needed after giving the gift to the public official (Type of official)?

01 – Yes

02 – No

99 – Prefer not to say

CR14 TO BE ANSWERED BY THOSE WHO REFUSED TO GIVE GIFT TO PUBLIC OFFICIAL

The last time you refused to pay additional money or give a gift to a public official; did you receive the service you needed?

01 – Yes

02 – No

99 – Prefer not to say

INCLUSIVE AND RESPONSIVE GOVERNANCE

SDG indicator 16.7.2 aims to measure both the inclusiveness *and* the responsiveness of decision-making. As such, the methodology for 16.7.2 consists of two separate survey questions addressing the two distinct dimensions.

GV1. In the past 6 months (January – June 2025) How much would you say the political system in the country allows people like you to have a say in what the government does?

“Having a say in what the government does” means having a channel to express one’s demands, opinions or preferences about what the government does, and feeling listened to.

01 – Not at all

02 – Very little

03 – Some

04 – A lot

05 – A great deal

98 – Don’t know

99 – Prefer not to say

GV2. In the past 6 months (January -June 2025) How much would you say the political system in the country allows people like you to have an influence on politics?

“Have an influence on politics” means feeling that decision-makers listen to and act on one’s demands, opinions or preferences.

- 01 – Not at all
- 02 – Very little
- 03 – Some
- 04 – A lot
- 05 – A great deal
- 98 – Don't know
- 99 – Prefer not to say

GV3. What is the one most important concern/issue to you and your household that, if you had the opportunity, you would want the central government, local government, parliament, or the judiciary to know? [RECORD FOR ANY THAT APPLY]

	Government	Issue
GV8 A	Executive (Central Government)	
GV8 B	Local government (District Assembly)	
GV8 C	Parliament (MPs)	
GV8 D	Judiciary (the Courts)	

MY OPINION: THE NEW ENERGY LEVY

PO1. Are you aware/have you heard/do you know about the new Energy Sector Levy/Tax?

- 01 – Yes
- 02 – No
- 03 – Don't know
- 04 – Prefer not to say

If PO1 = 01/04

PO2. Are you aware of/do you know why the new Energy Sector Levy/Tax was introduced?

- 01 – Yes

02 – No

03 – Don't know

04 – Prefer not to say

If PO2 = 01/04

PO3. How long do you expect the new Energy Sector Levy/Tax to run

01 – state years

02 – Don't know

03 – Prefer not to say

PO4. What do you think funds from the new Energy Sector Levy/Tax will be used for?

01 – Pay for the energy sector debt

02 – Purchase fuel to run power plants/a consistent electricity supply

03 – Help the government run the economy

04 – Other (specify).....

05 – Don't know

06 – Prefer not to say

PO5. On a scale of one to five, where one is most impactful and five is not impactful at all, what are your expectations of the impact of the new Energy Sector Levy/Tax?

01 – very impactful

02 – impactful

03 – neither

04 – not impactful

05 – not at all impactful

Thank you very much for your time, and know that we will come back to you again on this survey in **six months**. Meanwhile, my supervisor will reach out to you to confirm the interview and send you Gh¢ 10.00 call credit.